CLAIMS

1   1.   A method comprising

2   detecting at a server on a publicly accessible

3   communication network that a mobile device communicating

4   with the server may have been stolen, and

5   making a telephone call to a call center to initiate action

6   in response to detecting that the mobile device may have been

7   stolen.

1   2.   The method of claim 1 in which the publicly accessible

2   communication network comprises the Internet.

1   3.   The method of claim 1 in which the detecting

2   comprises analyzing a message sent from the mobile device to

3   the server, the message containing information identifying the

4   mobile device.

1   4.   The method of claim 3 in which the message is sent

2   from the mobile device to the server without indicating the

3   sending of the message to a user of the mobile device.

1   5.   The method of claim 3 in which a periodic series of

2   messages is sent from the mobile device to the server, at least

3   one of the messages containing information identifying the

4   mobile device.

1   6.   The method of claim 3 in which the message includes a

2   time, an address of the mobile device, a registration number,

3   and an identification value of the mobile device.

4   7.   The method of claim 1 in which the mobile device

5   comprises a computer.

1   8.   The method of claim 1 also including

2   causing the mobile device to disconnect from the

3   network in response to detecting that the mobile device may

4   have been stolen, and

5   causing a graphical user interface on the mobile device

6   to continue to appear as if the device is connected to the

7   network.

1   9.   The method of claim 1 also including

2   recording a caller ID associated with the telephone call.

1   10.   Apparatus comprising a media on which is stored

2   software capable of configuring a device to

3   receive a message from a server indicating a possibility

4   that the device has been stolen, and

5   in response to the message, initiating a telephone call to

6   a service location.

1   11.   The apparatus of claim 10 in which the software is also

2   configured to cause the device to send a message to the server

3   through a network, the message identifying the device to the

4   server.